

October 14, 2013

Via Electronic Filing

Marlene H. Dortch, Secretary Federal Communications Commission Office of the Secretary 445 12th Street, SW Washington, DC 20554

Re: WC Docket No. 10-90, WC Docket No. 11-42

2013 ETC Annual Report of Arcadia Telephone Cooperative

Study Area Code 351098

Dear Executive Secretary:

On behalf of Arcadia Telephone Cooperative ("Arcadia"), we have attached for filing confidential and redacted versions of the FCC Form 481 ETC annual reporting information pursuant to sections 54.313 and 54.422 of the Commission's rules¹. Arcadia. seeks confidential treatment under Protective Order for the information filed pursuant to section 54.313(f)(2) of the Commission's regulations². The redacted version is also being filed this date via the FCC's Electronic Comment Filing System.

Sincerely,

Vantage Point Solutions

/s/ Doug Eidahl
VP of Consulting
Phone: (605) 995-1750
Fax: (605) 995-1778
Doug.Eidahl@Vantagepnt.com
Enclosure(s)

cc: Sheila Griffin, General Manager, Arcadia Telephone Cooperative Charles Tyler, Telecommunications Access Policy Division

¹ 47 C.F.R. 54.313 and 47 C.F.R. 54.422.

² Connect America Fund et al., WC Docket No. 10-90 et al., Protective Order, DA 12-1857 rel. Nov. 16, 2012 (Protective Order). 47 C.F.R. 54.313(f)(2).

| | m 481 - Carrier Annual Reporting Illection Form | | FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013 |
|--|---|--|--|
| <010> | Study Area Code | 351098 | |
| <015> | Study Area Name | ARCADIA TEL CO | |
| <020> | Program Year | 2014 | |
| <030> | Contact Name: Person USAC should contact with questions about this data | Heath Koth | |
| <035> | Contact Telephone Number: Number of the person identified in data line <030 | 605-995-1832 > | |
| <039> | Contact Email Address: Email of the person identified in data line <030> | Heath.Koth@vantagepnt.com | |
| ANNUA | L REPORTING FOR ALL CARRIERS | | 54.313 54.422 Completion Completion Required Required |
| <100> | Service Quality Improvement Reporting | (complete attached w | (check box when complete) orksheet) |
| <200> <210> | Outage Reporting (voice) < check box if | (complete attached wi | orksheet) |
| <310> | Unfulfilled Service Requests (voice) Detail on Attempts (voice) Unfulfilled Service Requests (broadband) Detail on Attempts (broadband) | (attach descriptive de | |
| <400> <410> <420> <430> <440> <450> | Number of Complaints per 1,000 customers (voice Fixed 0.0 Mobile 0.0 Number of Complaints per 1,000 customers (broat Fixed Mobile | | |
| <710> <800> <900> <1000> <1010> <1110> <1110> | Service Quality Standards & Consumer Protection 3510981A510 Functionality in Emergency Situations 3510981A610 Company Price Offerings (voice) Company Price Offerings (broadband) Operating Companies and Affiliates Tribal Land Offerings (Y/N)? Voice Services Rate Comparability Terrestrial Backhaul (Y/N)? Terms and Condition for Lifeline Customers | (attached descriptive de (check to indicate cert (attached descriptive de (complete attached we (complete attached we (complete attached we (if yes, complete attached we (check to indicate cert (attach descriptive de (if not, check to indicate cert (complete attached we | V |
| <2000> <2005> | Price Cap Carriers, Proceed to <u>Price Cap Additions</u> <i>Including Rate-of-Return Carriers affiliated with Price Cap Additions</i> | | 1 2 2 2 2 2 2 |
| <3000> <3005> | Rate of Return Carriers, Proceed to ROR Addition | nal Documentation Worksheet (check to indicate cert (complete attached w. | |

| • | ervice Quality Improvement Reporting Illection Form | FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013 |
|-------|---|--|
| <010> | Study Area Code 351098 | |
| <015> | Study Area Name ARCADIA TE | |
| <020> | Program Year 2014 | |
| <030> | Contact Name - Person USAC should contact regarding this data | Ooth |
| <035> | Contact Telephone Number - Number of person identified in data line <030> | 95-1832 |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | |
| <110> | Has your company received its ETC certification from the FCC? | (yes / no) |
| <111> | If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC? | (yes / no) O |
| <112> | If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service. Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your concept which only receives frozen support, your progress report is only required to address voice telephony service. | any is a |
| | Please check these boxes below to confirm that the attached PDF, on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate. | Name of Attached Document (.pdf) |
| <113> | Maps detailing progress towards meeting plan targets | |
| <114> | Report how much universal service (USF) support was received | |
| <115> | How (USF) was used to improve service quality | |
| <116> | How (USF)was used to improve service coverage | |
| <117> | How (USF) was used to improve service capacity | |
| <118> | Provide an explanation of network improvement targets not met in the prior calendar year. | |

| (200) Service Outage Reporting (Voice) | FCC Form 481 |
|--|---|
| Data Collection Form | OMB Control No. 3060-0986/OMB Control No. 3060-0819 |
| | July 2013 |

| <010> | Study Area Code | 351098 | | | |
|-------|---|-----------------------------|--|--|--|
| <015> | Study Area Name | ARCADIA TEL CO | | | |
| <020> | Program Year | 2014 | | | |
| <030> | Contact Name - Person USAC should contact regarding this data | Heath Koth | | | |
| <035> | Contact Telephone Number - Number of person identified in data line < | 030> 605-995-1832 | | | |
| <039> | Contact Email Address - Email Address of person identified in data line <030> Heath.Koth@vantagepnt.com | | | | |

| <220> | <a> | <b1></b1> | <b2></b2> | <b3></b3> | <b4></b4> | <c1></c1> | <c2></c2> | <d></d> | <e></e> | <f></f> | <g></g> | <h>></h> |
|-------|-----------|---------------------|--------------|------------|------------|---------------------------|-----------------|----------------|--------------------|-----------------|----------------|--------------|
| | NORS | | | | | | | | | Did This Outage | | |
| | Reference | Outage Start | Outage Start | Outage End | Outage End | Number of | | 911 Facilities | Service Outage | Affect Multiple | | |
| | Number | Date | Time | Date | Time | Customers Affected | Total Number of | Affected | Description (Check | | Service Outage | Preventative |
| | | | | | | | Customers | (Yes / No) | all that apply) | (Yes / No) | Resolution | Procedures |
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| (700) Pri | ce Offerings including Voice Rate Data | | FCC Form 481 |
|-----------|--|----------------|---|
| Data Col | lection Form | | OMB Control No. 3060-0986/OMB Control No. 3060-0819 |
| | | | July 2013 |
| | | | |
| <010> | Study Area Code | 351098 | |
| <015× | Study Area Name | ARCADIA TEL CO | · |

| <020> | Program Year | 2014 |
|-------|---|---------------------------|
| <030> | Contact Name - Person USAC should contact regarding this data | Heath Koth |
| <035> | Contact Telephone Number - Number of person identified in data line <030> | 605-995-1832 |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | Heath.Koth@vantagepnt.com |
| | <u> </u> | |

2014

| <701> Residential Local Service Charge Effective Date | 1/1/2013 |
|--|----------|
| <702> Single State-wide Residential Local Service Charge | |

<703>

| | <a1></a1> | <a2></a2> | <a3></a3> | <b1></b1> | <b2></b2> | <b3></b3> | <b4></b4> | <b5></b5> | <c></c> |
|---|-----------|-----------------|------------|-----------|-------------------|------------------------------|-----------------------------|-------------------------|-------------------------------|
| | | | | | Residential Local | | | Mandatory Extended Area | |
| | State | Exchange (ILEC) | SAC (CETC) | Rate Type | Service Rate | State Subscriber Line Charge | State Universal Service Fee | Service Charge | Total per line Rates and Fees |
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Page 4 10/11/2013

| (710) Broadband Price Offerings | FCC Form 481 |
|---------------------------------|---|
| Data Collection Form | OMB Control No. 3060-0986/OMB Control No. 3060-0819 |
| | July 2013 |

| <010> | Study Area Code | 351098 |
|-------|---|------------------------------|
| <015> | Study Area Name | ARCADIA TEL CO |
| <020> | Program Year | 2014 |
| <030> | Contact Name - Person USAC should contact regarding this data | Heath Koth |
| <035> | Contact Telephone Number - Number of person identified in data line <03 | 0> 605-995-1832 |
| <039> | Contact Email Address - Email Address of person identified in data line <03 | 0> Heath.Koth@vantagepnt.com |

| <711> | <a1></a1> | <a2></a2> | <b1></b1> | <b2></b2> | <c></c> | <d1></d1> | <d2></d2> | <d3></d3> | <d4></d4> |
|-------|-----------|-----------------|------------------|-------------------------|---------------------|---|--|-------------------------|--|
| | State | Exchange (ILEC) | Residential Rate | State Regulated Fees | Total Rate and Fees | Broadband Service - Download Speed (Mbps) | Broadband Service - Upload Speed (Mbps) | Usage Allowance (GB) | Usage Allowance Action Taken When Limit Reached (select) |
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| (800) Op | (800) Operating Companies | | | FCC Form 481 |
|----------------------|---------------------------|--|--------------------------------|--|
| Data Collection Form | | | | OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013 |
| <010> | Study Area Code | | 351098 | |
| <015> | Study Area Name | | ARCADIA TEL CO | |
| <020> | Program Year | | 2014 | |
| <030> | Contact Name - Person | USAC should contact regarding this data | Heath Koth | |
| <035> | Contact Telephone Num | nber - Number of person identified in data line <0 | 30> 605-995-1832 | |
| <039> | Contact Email Address - | Email Address of person identified in data line <0 | 030> Heath.Koth@vantagepnt.com | |
| <810> | Reporting Carrier | Arcadia Telepone Cooperative | | |
| <811> | Holding Company | N/A | | |
| <812> | Operating Company | N/A | | |

| <813> | <a1></a1> | <a2></a2> | <a3></a3> |
|--------------|------------|---------------|--|
| | Affiliates | SAC | Doing Business As Company or Brand Designation |
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| | bal Lands Reporting lection Form | | FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013 |
|-------|---|-----------------------------------|--|
| <010> | Study Area Code | 351098 | |
| <015> | Study Area Name | ARCADIA TEL CO | |
| <020> | Program Year | 2014 | |
| <030> | Contact Name - Person USAC should contact regarding this data | Heath Koth | |
| <035> | Contact Telephone Number - Number of person identified in data line | | |
| <039> | Contact Email Address - Email Address of person identified in data line | e <030> Heath.Koth@vantagepnt.com | |
| <910> | Tribal Land(s) on which ETC Serves | | |
| <920> | Tribal Government Engagement Obligation If your company serves Tribal lands, please select (Yes,No, NA) for each these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal | Name of Attached Do | ocument (.pdf) |
| <921> | government pursuant to § 54.313(a)(9) includes: Needs assessment and deployment planning with a focus on Tribal | Select (Yes,No, NA) | |
| | community anchor institutions; | | |
| <922> | Feasibility and sustainability planning; | | |
| <923> | Marketing services in a culturally sensitive manner; | | |
| <924> | Compliance with Rights of way processes | | |
| <925> | Compliance with Land Use permitting requirements | | |
| <926> | Compliance with Facilities Siting rules | | |
| <927> | Compliance with Environmental Review processes | | |
| <928> | Compliance with Cultural Preservation review processes | | |
| | • | | |

| | o Terrestrial Backhaul Reporting ection Form | | FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013 |
|--------|---|---------------------------|--|
| <010> | Study Area Code | 351098 | |
| <015> | Study Area Name | ARCADIA TEL CO | |
| <020> | Program Year | 2014 | |
| <030> | Contact Name - Person USAC should contact regarding this data | Heath Koth | |
| <035> | Contact Telephone Number - Number of person identified in data line <030> | 605-995-1832 | |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | Heath.Koth@vantagepnt.com | |
| <1120> | Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G) | | |
| <1130> | Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G) | | |

| Lifeline | erms and Condition for Lifeline Customers ection Form | | | FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013 |
|----------|--|------------|---|--|
| <010> | Study Area Code | : | 351098 | |
| <015> | Study Area Code Study Area Name | | ARCADIA TEL CO | |
| <020> | Program Year | | 2014 | |
| <030> | Contact Name - Person USAC should contact regarding this data | | Heath Koth | |
| <035> | Contact Telephone Number - Number of person identified in data | line <030> | 605-995-1832 | |
| <039> | Contact Email Address - Email Address of person identified in data | | Heath.Koth@vantagepnt.com | |
| <1210> | Terms & Conditions of Voice Telephony Lifeline Plans | | 51098IA1210 ame of attached document (.pdf) | |
| <1220> | Link to Public Website | HTTP | | |
| | "Please check these boxes below to confirm that the attached PDF, on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report: | | | |
| <1221> | Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, | V | | |
| <1222> | Details on the number of minutes provided as part of the plan, | V | | |
| <1223> | Additional charges for toll calls, and rates for each such plan. | ~ | | |

| (2000) D | | | |
|------------------|---|---|--|
| | ice Cap Carrier Additional Documentation | | FCC Form 481 |
| Data Coll | ection Form | | OMB Control No. 3060-0986/OMB Control No. 3060-0819 |
| Including | Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers | | July 2013 |
| | | | |
| <010> | Study Area Code | 51098 | |
| <015> | Study Area Name | RCADIA TEL CO | |
| <020> | Program Year 2 | 014 | |
| <030> | Contact Name - Person USAC should contact regarding this data | eath Koth | |
| <035> | Contact Telephone Number - Number of person identified in data line <030> | 605-995-1832 | |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | Heath.Koth@vantagepnt.com | |
| | | | |
| | | | |
| CHECK th | ne boxes below to note compliance as a recipient of Incremental Connect Ame | rica Phase I support, frozen High Cost support, High Cost support to offset | access charge reductions, and Connect America Phase II |
| | · | (e) the information reported on this form and in the documents attached | - |
| | | , | |
| | | | |
| | Incremental Connect America Phase I reporting | | |
| <2010> | 2nd Year Certification {47 CFR § 54.313(b)(1)} | | |
| <2011> | 3rd Year Certification {47 CFR § 54.313(b)(2)} | | |
| | Price Cap Carrier Receiving Frozen Support Certification {47 CFR § 54.312(a)} | | |
| <2012> | 2013 Frozen Support Certification | | |
| <2013> | 2014 Frozen Support Certification | | |
| <2014> | 2015 Frozen Support Certification | | |
| <2015> | 2016 and future Frozen Support Certification | | |
| \2013> | 2010 and ruture Prozen Support Certification | | |
| | Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)} | | |
| <2016> | Certification Support Used to Build Broadband | | |
| | Connect America Phase II Reporting {47 CFR § 54.313(e)} | | |
| <2017> | 3rd year Broadband Service Certification | | |
| <2018> | 5th year Broadband Service Certification | | |
| <2019> | Interim Progress Certification | | |
| <2020> | Please check the box to confirm that the attached PDF, on line 2021, | | |
| -2020/ | contains the required information pursuant to § 54.313 (e)(3)(ii), as a | recinient | |
| | of CAF Phase II support shall provide the number, names, and address | • | |
| | 11 1 2 | | |
| | community anchor institutions to which began providing access to bro | auvanu | |
| <2021> | service in the preceding calendar year. | Name of Attached Document Licting Required Information | |
| \2021> | Interim Progress Community Anchor Institutions | Name of Attached Document Listing Required Information | |
| | | | |

10/11/2013

| | ate Of Return Carrier Additional Documentation ection Form | | FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013 |
|----------------------------|--|---|--|
| - <010> | Shudu Area Cada 351098 | | |
| <015> | Study Area Code Study Area Name ARCADIA | TEL CO | |
| <020> | Program Year 2014 | | |
| <030> | | ath Koth | |
| <035> | Contact Telephone Number - Number of person identified in data line <030> | 605-995-1832 | |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | Heath.Koth@vantagepnt.com | |
| CHECK t | he boxes below to note compliance on its five year service quality plan (pursu CFR § 54.313(f)(2). I further certify that | ant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring the information reported on this form and in the documents attacl | |
| | Progress Report on 5 Year Plan | | |
| (3010) | Milestone Certification (47 CFR $\$ 54.313(f)(1)(i)) Please check this box to confirm that the attached PDF , on line 3012, | Name of Attached Document Listing Required Information | |
| (3011) | contains the required information pursuant to § 54.313 (f)(1)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year. | | |
| (3012) (3013) (3014) | Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)} Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)} If yes, does your company file the RUS annual report Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires: | Name of Attached Document Listing Required Information | (Yes/No) (Yes/No) |
| (3015) | Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers) | | |
| (3016) | PDF of Balance Sheet, Income Statement and Statement of Cash Flows | | |
| (3017) (3018) | If the response is yes on line 3014, attach your company's RUS annual report and all required documentation If the response is no on line 3014, Is your company audited? | Name of Attached Document Listing Required Information | ✓ (Yes/No) |
| | If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains . | | |
| (3019) | Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications | | V |
| (3020) | PDF of Balance Sheet, Income Statement and Statement of Cash Flows | | |
| (3021) | Management letter issued by the independent certified public accountant that performed the company's financial audit. | | V |
| (3022) | If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains: Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers, Underlying information subjected to a review by an independent certified | | |
| (3023) | public accountant | | |
| (3024) | Underlying information subjected to an officer certification. | | |
| (3025) | PDF of Balance Sheet, Income Statement and Statement of Cash Flows | | |
| (3026) | Attach the worksheet listing required information | Name of Attached Document Listing Required Information | 351098IA3026 |

Page 11 10/11/2013

| | Certification - Reporting Carrier Data Collection Form | | FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013 |
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| <039> | Contact Email Address - Email Address of person identified in data line <030> Heath.Koth@vantagepnt.com | | |

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

| Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients | | |
|---|---|--|
| I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate. | | |
| Name of Reporting Carrier: ARCADIA TEL CO | | |
| Signature of Authorized Officer: CERTIFIED ONLINE | Date 10/11/2013 | |
| Printed name of Authorized Officer: Sheila Griffin | | |
| Title or position of Authorized Officer: General Manager | | |
| Telephone number of Authorized Officer: 712-689-2238 | | |
| Study Area Code of Reporting Carrier: 351098 | Filing Due Date for this form: 10/15/2013 | |
| , , | unished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment | |

| Certification - Agent / Carrier Data Collection Form | | | FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013 |
|--|-------------------------|---|--|
| <010> | Study Area Code | 351098 | |
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| <039> | Contact Email Address - | Email Address of person identified in data line <030> | Heath.Koth@vantagepnt.com |

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

| certify that (Name of Agent) is authorized to submit the information reported on behalf of the reporting carrier. Iso certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized gent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate. | | | |
|--|---|--|--|
| Name of Authorized Agent: | | | |
| Name of Reporting Carrier: | | | |
| Signature of Authorized Officer: | Date: | | |
| Printed name of Authorized Officer: | | | |
| Title or position of Authorized Officer: | | | |
| Telephone number of Authorized Officer: | | | |
| Study Area Code of Reporting Carrier: | Filing Due Date for this form: | | |
| Persons willfully making false statements on this fo | n be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001. | | |

TO BE COMPLETED BY THE AUTHORIZED AGENT:

| Certification of Agent | Authorized to File Annual Reports for CAF or LI Recipier | nts on Behalf of Reporting Carrier |
|---|--|--|
| | norized to submit the annual reports for universal service support is reporting carrier; and, to the best of my knowledge, the information | |
| Name of Reporting Carrier: | | |
| Name of Authorized Agent or Employee of Agent: | | |
| Signature of Authorized Agent or Employee of Agent: | | Date: |
| Printed name of Authorized Agent or Employee of Agent: | | |
| Title or position of Authorized Agent or Employee of Agen | t | |
| Telephone number of Authorized Agent or Employee of A | gent: | |
| Study Area Code of Reporting Carrier: | Filing Due Date for this form: | |
| Persons willfully making false statements on this form | n can be punished by fine or forfeiture under the Communications Act of 1 18 of the United States Code, 18 U.S.C. § 1001. | 934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title |

Attachments

| (800) Op | erating Companies | FCC Form 481 | | |
|-----------|---|---|--------------------------|--|
| Data Coll | ection Form | OMB Control No. 3060-0986/ON July 2013 | IB Control No. 3060-0819 | |
| <010> | Study Area Code | 351098 | | |
| <015> | Study Area Name | ARCADIA TEL CO | · | |
| <020> | Program Year | 2014 | | |
| <030> | Contact Name - Person I | on USAC should contact regarding this data Heath Koth | | |
| <035> | Contact Telephone Num | umber - Number of person identified in data line <030> 605-995-1832 | | |
| <039> | Contact Email Address - Email Address of person identified in data line <030> Heath.Koth@vantagepnt.com | | | |
| <810> | Reporting Carrier | Arcadia Telepone Cooperative | | |
| <811> | Holding Company | N/A | | |
| <812> | Operating Company | N/A | | |

| <813> | <a1></a1> | <a2></a2> | <a3></a3> |
|-------|--------------------------|-----------|--|
| | Affiliates | SAC | Doing Business As Company or Brand Designation |
| _ | Monarc Technologies, LLC | | Monarc Technologies, LLC |
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CERTIFICATION OF ARCADIA TELEPHONE COOPERATIVE

Reporting Period January 1 – December 31, 2012

Sec. 54.313(a)(5) Service Quality Standards and Consumer Protection Rules Compliance

Pursuant to § 54.313(a)(5) for High-cost Recipients, Arcadia Telephone Cooperative hereby

certifies that it is in compliance with applicable service quality standards and consumer

protection rules. Arcadia Telephone Cooperative follows Customer Proprietary Network

Information (CPNI) rules and also files the annual CPNI certification with the FCC pursuant to

the FCC's current CPNI rules and regulations.

I verify that the foregoing is true and correct. Executed on October 3, 2013.

/s/ Sheila Griffin

Sheila Griffin

General Manager

Arcadia Telephone Cooperative

CERTIFICATION OF ARCADIA TELEPHONE COOPERATIVE

Reporting Period January 1 - December 31, 2012

Sec. 54.313(a)(6) Ability to Function in an Emergency Situation

Pursuant to § 54.313(a)(6) for High-cost Recipients, Arcadia Telephone Cooperative hereby

certifies that it is able to function in emergency situations as set forth in § 54.202(a)(2). Arcadia

Telephone Cooperative is able to remain functional in an emergency situation through the use

of back-up power to ensure functionality without an external power source. All Arcadia

Telephone Cooperative electronic equipment locations and critical locations just as the central

office have both battery backup and a generator. This equipment enables it to provide service

for a reasonable period of time if external power is lost. Arcadia Telephone Cooperative

network is engineered to handle reasonable excess traffic in the event of traffic spikes resulting

from emergency situations. Arcadia Telephone Cooperative has redundancy in its network for

use in re-rerouting traffic when facilities are damaged.

I verify that the foregoing is true and correct. Executed on October 3, 2013.

/s/ Sheila Griffin

Sheila Griffin

General Manager

Arcadia Telephone Cooperative

[Company/Agency Letterhead] Lifeline Household Worksheet

| Name | |
|------------------|---|
| Address | |
| | |
| 7.1.1 | |
| Telephone Number | 1 |

Lifeline is a government program that provides a monthly discount on home or mobile telephone services. Only ONE Lifeline discount is allowed per household. Members of a household are not permitted to receive Lifeline service from multiple telephone companies.

Your household is everyone who lives together at your address as one economic unit (including children and people who are not related to you).

The adults you live with are part of your economic unit if they contribute to and share in the income and expenses of the household. An adult is any person 18 years of age or older, or an emancipated minor (a person under age 18 who is legally considered to be an adult). Household expenses include food, health care expenses (such as medical bills) and the cost of renting or paying a mortgage on your place of residence (a house or apartment, for example) and utilities (including water, heat and electricity). Income includes salary, public assistance benefits, social security payments, pensions, unemployment compensation, veteran's benefits, inheritances, alimony, child support payments, worker's compensation benefits, gifts, and lottery winnings.

Spouses and domestic partners are considered to be part of the same household. Children under the age of 18 living with their parents or guardians are considered to be part of the same household as their parents or guardians. If an adult has no inco

| to that a | dult, both people are considered part of the same household. | | | | | | |
|------------|--|--|--|--|--|--|--|
| | ve been asked to complete this Worksheet because someone else currently receives a Lifeline-supported service at your address. This erson may or may not be a part of your household. Answer the questions below to determine whether there is more than one household g at your address. | | | | | | |
| 1. | Does your spouse or domestic partner (that is, someone you are married to or in a relationship with) already receive a Lifeline-discounted phone? (check no if you do not have a spouse or partner)YESNO | | | | | | |
| > | If you checked YES, you may not sign up for Lifeline because someone in your household already receives Lifeline. Only ONE Lifeline discount is allowed per household. | | | | | | |
| > | If you checked NO, please answer question #2. | | | | | | |
| 2. | Other than a spouse or partner, do other adults (people over the age of 18 or emancipated minors) live with you at your address? | | | | | | |
| A. | A parentYESNO D. An adult roommate YES NO | | | | | | |
| | An adult son or daughter YES NO E. Other YES NO | | | | | | |
| C. | Another adult relative (such as a YES NO sibling, aunt, cousin, grandparent, grandchild, etc.) | | | | | | |
| > | If you checked NO for each statement above, you do not need to answer the remaining questions. Please initial line B, below, and sign and date the worksheet. | | | | | | |
| > | If you checked YES, please answer question #3. | | | | | | |
| 3. | Do you share living expenses (bills, food, etc.) and share income (either your income, the other person's income or both incomes together) with at least one of the adults listed above in question #2?YESNO | | | | | | |
| > | If you checked NO , then your address includes more than one household . Please initial lines A and B below, and sign and date the worksheet. | | | | | | |
| > | If you checked YES, then your address includes only one household. You may not sign up for Lifeline because someone in your household already receives Lifeline. | | | | | | |
| CERTIFIC | and and a second control of the second contr | | | | | | |
| Please ini | itial the certifications below and sign and date this worksheet. Submit this worksheet to | | | | | | |
| or agency | v name] along with your Lifeline application. [insert company | | | | | | |
| A. B. | I certify that I live at an address occupied by multiple households. I understand that violation of the one-per-household requirement is against the Federal Communication Commission's rules and may result in me losing my Lifeline benefits, and potentially, prosecution by the United States government. | | | | | | |
| Signature | | | | | | | |

REDACTED – FOR PUBLIC INSPECTION

ARCADIA TELEPHONE COOPERATIVE (SAC 351098) ATTACHMENT – LINE 3026

ATTACHMENT REDACTED IN ENTIRETY